



TANFIELD
SCHOOL

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8 January 2020

Dear Parent/Carer

Home to School Transport – Durham County Council contract 1195 only update

We are aware that there have been some issues with bus transport to school operated by Stanley Travel (not the Burnopfield route operated by Go North East). This Stanley Travel contract routes A and B are managed by Durham County Council.

Following an investigation, all parties have apologised for the inconvenience to students and parents/carers and we have been assured these issues have now been resolved.

For clarity, the buses overlap on some parts of the routes, but Bus A and Bus B will now be clearly identified on the signage. These buses will stop at the listed bus stops below at the following times (please note due to traffic they may run slightly late from time to time). Both buses are now fitted with tracking devices and can be checked. Bus A may drive past a Bus B designated stop but students do not need to be concerned as their bus will follow therefore **students must get on the correct bus.**

Route

Bus A

08:05 AM Bus Stop by Harelaw Gardens
08:07 AM North Road, St Patrick's Church
08:09 AM The Prince, top of Flint Hill Bank
08:11 AM Ewehurst Gdns/Btm Flint Hill Bank
08:13 AM Dipton, Red Lion
08:15 AM Dipton, Swinburn Terrace
08:17 AM East Castle
08:19 AM Catchgate, Blackett Street

Bus B

08:18 AM Catchgate, Library
08:20 AM Annfield Plain, Tesco
08:22 AM New Kyo, Sandhole Club
08:25 AM Oxhill

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Students should always carry their bus pass (issued by Durham County Council) to use the service as they may be refused travel home from school without their bus pass.

You can find more information on Home to School Transport at www.durham.gov.uk/schooltransport, or by calling 03000 264444 should you have any queries on the service.

If you have any questions or comments on the issues noted in this letter, please do not hesitate to contact me. We will continue to monitor the above situation and I am always available to deal with concerns should they arise.

Yours sincerely

Mr J Coates
Director of Business & Finance